

**P.O. Box 8064  
New York, NY 10116-8064**

January 10, 2002

Attorney General John Ashcroft  
US Department of Justice  
950 Pennsylvania Avenue, NW  
Washington, DC 20530

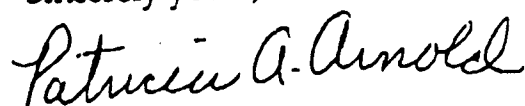
Dear Mr. Attorney General Ashcroft:

Your stellar decision to finally end the Clinton Administration's antitrust lawsuit against Microsoft is much appreciated. In my opinion, no more action should be taken at the federal level.

The settlement makes quite a difference. Under the agreement, computer manufacturers are granted new rights to configure systems with access to various Windows features. Also, Microsoft is required to design future versions of Windows to make it easier to install non-Microsoft software and to disclose information about certain internal interfaces in Windows.

Your leadership is exemplary. Your decision is correct. After all, competitors can also sue Microsoft if they don't think the company is complying with the agreement. Taxpayers' money should be spent for better causes.

Sincerely yours,

A handwritten signature in cursive script, reading "Patricia A. Arnold". The signature is written in dark ink and is positioned below the typed name "Patricia A. Arnold".